

insomnia
coffee company
DAPPER & WISE
R O A S T E R S

Job Title: Barista
FLSA Status: Hourly Non-Exempt
Pay Rate: Minimum Wage
Reports to: Cafe Manager

Mission: Belong - We want to be a company that meets people where they are and creates an environment where they belong.

Vision: Insomnia Coffee Co. and Dapper & Wise Roasters exist to create a sustainable future for Specialty coffee by focusing on quality, building meaningful relationships, learning constantly and fostering joy

Values: Hard Working, Enthusiastic, Accurate, Reliable, Teachable, Sustainable

Job Summary:

An Insomnia or Dapper & Wise Barista is responsible for embodying our mission of creating an environment where our customers feel they belong. The Barista does this by creating a culture of excellent customer service, preparing and serving quality food and beverages and remaining teachable while working together with fellow employees.

Barista Job Duties:

- Embody company mission, vision, values
- Prepare beverages and food according to company standards
- Communicates with staff through appropriate Slack Channels
- Follow appropriate policies and procedures for register and cash handling
- Report all safety related concerns to Manager (Safety Committee Member)
- Complete task list assignments during shift
- Fulfill open, mid, and closing shift procedures according to cafe standards
- Strive for team work and good communication while interacting with co-workers
- Pursue relationships with customers and co-workers while maintaining a high level of professionalism
- Proficiency in coffee grinder and espresso machine operations
- Proficiency in palate development and dialing in espresso
- Proficiency in milk steaming and latte art
- Ability to speak knowledgeably about Dapper & Wise coffees
- Stay up to date with company classes and events
- Answer customer questions/complaints and direct to PIC or appropriate department whether in person or over the phone
- Assist PIC in fulfilling coffee catering orders as needed
- Attend "All Staff Meetings" as scheduled
- Attend their Monthly "Touch Base" with their Manager
- Help in maintaining a clean and functional cafe

Physical Requirements:

The physical demands described here are representative of those that must be met by the Barista to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable qualified individuals with disabilities to perform essential functions, provided such accommodations do not create an undue hardship for the Company. The employee must occasionally lift and/or move up to 50 lbs., while performing the duties of this job, the employee is required to stand for long periods of time; frequently walk, use hands and fingers, handle or feel, reach with hands and arms, talk and hear; occasionally sit, climb or balance, stoop, kneel, crouch or crawl.